

READY 2 RESPOND PROGRAM



QUICK START GUIDE FOR 1ST RESPONDERS TO WATER DAMAGE PROBLEMS

Want to take control of water losses in your facility? You can – use this Quick Start Guide and other Ready 2 Respond training materials to manage clean water losses and restore your facility to full use quickly.

BEFORE YOU START

- 1** Know where and how (and possibly who) can shut off water that's the source of the flooding.
- 2** Locate Safety Data Sheets for disinfectants and other chemicals.
- 3** Avoid electrical, chemical, sewage or other contamination hazards – if authorized in-house staff are not available, call a professional contractor.
- 4** Install wet floor signs as soon as possible.
- 5** Wear personal protective equipment, including gloves, goggles and even protective suits as needed.
- 6** Keep facility manager and other lead staff informed about project and document all water loss job activities.



KEY STEPS FOR 1ST RESPONDERS TO LEAKS AND FLOODS »

- Determine source of water and stop water, if possible.
- Identify and eliminate safety hazards. Install WET FLOOR signs.
- Protect furniture and floor coverings from absorbing water, staining or other damage.
- Determine the borders of the wet area (where it's not wet) by using moisture detection instruments. Also check nearby dry floors and walls and note percent of moisture – this will help determine later when the wet area is dry to “normal.”
- Decide if water loss can be managed in-house (small scope, water is from a clean source, not sewage or other contaminated water). **If not, call licensed water damage restoration contractor.**
- Evaluate if wet carpet and other materials can be dried and reused or if they should be removed.
- Remove water from floors and carpets using HVE 3000 Flood Pumper and Extraction Tool. (Use shop vacuum only if professional flood pumpers are not available.)
- Install airmovers, dehumidifiers and air scrubbers – matching size, type and quantity to the size of rooms (see inside guide to equipment).
- Contact facility manager to communicate actions taken.
- Install Dri-Eaz Command Center Pro mobile app on phone to monitor dehumidifiers and air scrubbers and check humidity levels in the area. Also use moisture detection instruments to test carpet and walls every day for drying progress.
- When walls and floors measure as “dry” as nearby rooms not affected by the water loss, remove airmovers, dehumidifiers and air scrubbers from the area.
- Apply EPA registered disinfectants using hot water extraction per label instructions and clean carpets and furniture as needed.
- Clean equipment and return to assigned storage area.



YOUR FACILITY'S TOOLS

CHECK FOR WETNESS »

Check how far the water has spread and how wet floors, carpets and walls are.

MOISTURE DETECTION INSTRUMENTS



HYDROSENSOR
(#108074)



WETCHEC
(#116913)



SURVEYMASTER
(#115672)



EXTRACT WATER QUICKLY AND EFFICIENTLY »

Run hose to toilet or drain for continuous, efficient removal of water in carpets and on hard floors.



HVE 3000 FLOOD PUMPER
(#107977)



EXTRACTION TOOL
(#104221)



EVAPORATE AND REMOVE WATER »

Airmovers move moisture from wet surfaces into the air, so that dehumidifiers can remove it from the air. Always use both airmovers and dehumidifiers on every drying job.

AIRMOVERS

Choose the right airmover for the wet area. Use one airmover for every 60 sq. ft. of wet surface.



VELO PRO (#114969) – For walls, narrow hallways and tight spaces



SAHARA PRO X4 (#124315) – For walls, ceilings and wet carpets



STEALTH AV3000 (#113164) – For large open or occupied spaces



DEHUMIDIFIERS

Choose the right size dehumidifier for the room. If drying multiple rooms, use at least one dehumidifier per room.

- DRIZAIR 1200** (#104677) - Easy handling and storage - Use in areas up to 6,400 cu. ft.
- REVOLUTION LGR** (#111995) - Compact, fits in tight spaces - Use in areas up to 8,000 cu. ft.
- LGR 6000Li** (#103614) - Quiet for occupied spaces - Use in areas up to 10,000 cu. ft.
- LGR 3500i** (#110133) - Use in areas up to 17,000 cu. ft.



FILTER OUT HARMFUL PARTICLES IN THE AIR »

AIR SCRUBBERS

Airmovers push dust and other unhealthy particles out of carpets into the air. Always run an air scrubber in the area being dried to remove such particles.

- VELO HEPA KIT** (#105627) - Add to your Velo Pro for light air scrubbing jobs
- HEPA 700** (#125105) - Use to remove dust, mold and more in areas up to 7,000 cu. ft.
- MEDICLEAN AP 700** (#125494) - Contains UVC light to attack bacteria and viruses in addition to removing dust, mold and more in areas up to 7,000 cu. ft.



DISINFECT SURFACES »

- MEDICLEAN DISINFECTANT SPRAY PLUS** - Mint scent (#108382) or Fragrance Free (#110576) for sensitive areas (EPA Registration #70385-5) - Fight bacteria, fungus, mildew and odors on cleaned surfaces with a broad spectrum disinfectant.
- MEDICLEAN GERMICIDAL CLEANER CONCENTRATE** - Mint (#109159) or Lemon (#118224) scent (EPA Registration #70385-6) - One-step cleaner, disinfectant and deodorizer, plus effective against fungus, mildew, viruses (including SARS-CoV-2) and bacteria.
- BOTANICLEAN** (#101812) - Light herbal scent (EPA Registration #34810-25-70385) - Nature-inspired broad-spectrum disinfectant, cleaner and deodorizer.

